



Involving people in their care and support

Advocacy supports people to become actively involved
in important decisions about their care and support



Understand
their
rights

Understand
social care
processes

Consult
with
others

Raise
concerns or
challenge
decisions



We help people to live the lives they want to live

How we help people

The Care Act 2014 introduced the statutory role of an Independent Advocate to support people going through social care processes when the person has:

- Substantial difficulty in understanding, retaining, weighing up or communicating their wishes and feelings
- AND no one appropriate and available to support them

An Advocate can help someone to:

- ✓ Understand the process
 - ✓ Understand their rights
 - ✓ Make their own decisions
 - ✓ Challenge decisions made
 - ✓ Consult with professionals and others
 - ✓ Access relevant records
 - ✓ Understand care plans
 - ✓ Understand safeguarding.
- Referrals for advocacy are from the local authority only
 - Advocacy should be considered from the first point of contact with the person

This applies in all settings including the community, care homes and prisons for:

- Needs assessment
- Preparation/review of a support plan
- Transitions assessment
- Carer's assessment
- Child's carer's assessment
- Young carer's assessment
- Safeguarding enquiries
- Safeguarding reviews

“

My Advocate listened to me and was on my side. They helped me to get the support I need and now I can go out with my friends when I want to.

- Jack*

”

*Name has been changed

Who we are

- We are a charity providing person-led advocacy since 1998
- Our service is high quality, confidential and free
- We are independent of local authorities, the NHS and Social Services.



Chat to an Advocate online now

www.advocacyfocus.org.uk



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