

## HOW TO REFER FOR ADVOCACY

- ✓ Download the relevant referral form from our website:  
[www.advocacyfocus.org.uk/refer](http://www.advocacyfocus.org.uk/refer)
- ✓ Email the completed form to:  
[admin@advocacyfocus.org.uk](mailto:admin@advocacyfocus.org.uk)

### Got an urgent question?

A **Duty Advocate** is available during office hours. Chat instantly about priority cases via our live chat at [www.advocacyfocus.org.uk](http://www.advocacyfocus.org.uk). The Duty Advocate can also attend urgent and important meetings such as safeguardings.



## SPOT PURCHASE US

Do you need to commission professional and quality advocacy?



We're a safe pair of hands and will help you fulfill your statutory duties.

Contact us today to discuss your needs

## COMMUNITY ADVOCACY

We regularly 'pop up' in our communities to support you



See our website for your nearest event



Registered Charity 1086151. Limited Company 4135225.

Chat to an Advocate online now  
[www.advocacyfocus.org.uk](http://www.advocacyfocus.org.uk)

[admin@advocacyfocus.org.uk](mailto:admin@advocacyfocus.org.uk)

advocacy  
focus



Independent



Free



Confidential



Advocacy supports people to become more involved in important decisions about their health and social care

Our multi-skilled Independent Advocates deliver all strands of advocacy

We help people who may have difficulty communicating their thoughts, needs and wishes



**We help people live the lives they want to live**



[www.advocacyfocus.org.uk](http://www.advocacyfocus.org.uk)



0300 323 0965

### Advocacy under the Care Act 2014



Supports people to become actively involved in important decisions about their care and support during a:

- Needs assessment
- Preparation/review of a support plan
- Transitions assessment
- Carer's assessment
- Child's carer's assessment
- Young carer's assessment
- Safeguarding enquiries
- Safeguarding reviews

This applies in all settings including the community, care homes and prisons.

The criteria is that the person has substantial difficulty in understanding the process or communicating their wishes and feelings and no one appropriate to support them.

#### An Advocate can help someone to:

- ✓ Understand the process and rights
- ✓ Make their own decisions
- ✓ Consult with professionals/others
- ✓ Challenge decisions made
- ✓ Understand care plans
- ✓ Understand safeguarding.

### Advocacy under the Mental Health Act 2007



Supports people subject to the Mental Health Act to be more involved in their care and treatment:

- Detained under Section 2 or 3
- Subject to a Guardianship
- Subject to a Community Treatment Order (CTO)
- Being considered for a Section 57, 58 or 58A treatment, including Electroconvulsive Therapy
- Detained on a Section 37 or 37/41

People must be told about advocacy as soon as it is practical.

#### An Advocate can help someone to:

- ✓ Understand the treatment process
- ✓ Understand their rights & restrictions
- ✓ Raise concerns about their care
- ✓ Appeal against their detention
- ✓ Prepare for important meetings and attend meetings:
  - Care Programme Approach (CPA)
  - Tribunal
  - Hospital Managers' Hearing.

### Advocacy under the Mental Capacity Act 2005



Supports and represents people who lack capacity to make certain important decisions about their lives:

- Serious medical treatment
- Long term change of accommodation
- Care reviews
- Safeguarding

The criteria is the person is unbefriended- they have no one appropriate to support them (except safeguarding)

#### An Advocate can:

- ✓ Consult the person
- ✓ Request/review capacity assessment
- ✓ Read/report on relevant paperwork such as daily notes
- ✓ Speak to others in the person's life
- ✓ Audit the decision maker's decision to ensure the act is followed.

### Advocacy under the Local Authority Social Services & NHS Complaints Regulations 2009



### Advocacy under Deprivation of Liberty Safeguards (DoLS)



Supports and represents people deprived of their liberty under Deprivation of Liberty Safeguards (DoLS):

- When Instructed by the DoLS team in certain instances under different roles
- As a paid Relevant Persons' Representative (RPR)

#### An Advocate acting as paid RPR can:

- ✓ Represent the person
- ✓ Explain to the person their rights
- ✓ Read/report on relevant paperwork such as daily notes
- ✓ Maintain regular contact and ensure the act is followed
- ✓ Request a review or make an application to the Court of Protection, if needed.

Supports and assists adults to make a complaint to:

- National Health Service
- Adult Social Services

#### An Advocate can help someone to:

- ✓ Provide information
- ✓ Write letters
- ✓ Attend meetings.

