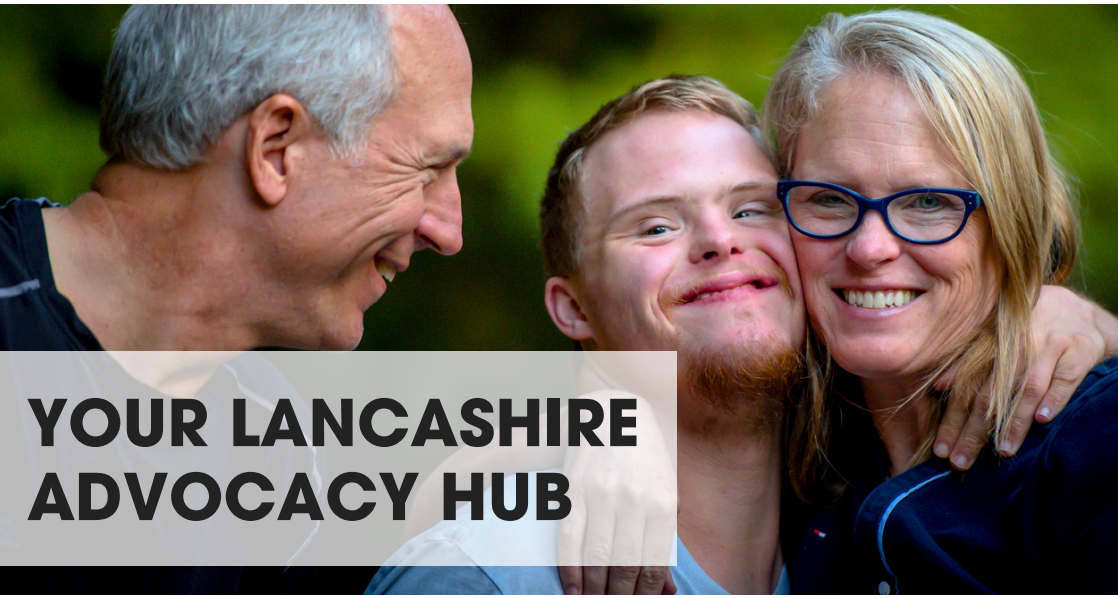
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#LookingAfterLancashire



YOUR LANCASHIRE ADVOCACY HUB

The Lancashire Advocacy Hub is a free, independent and confidential single point of contact for adults in Lancashire. The Hub is for those who need help with their health and/or social care.

Single Point of Contact (SPoC)

A phone line for adults and professionals in Lancashire, providing immediate support, guidance and information about advocacy.

Statutory Advocacy

Required by law; a person is legally entitled to an Advocate because of their circumstances. (i.e. someone being treated under the Mental Health Act).

Community Advocacy

A preventative approach that covers a wide range of health and social care issues, to help people access support and develop self-advocacy skills.

www.advocacyfocus.org.uk 0300 323 0965

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SPoC

The Single Point of Contact (SPoC) is a phone line providing support, guidance and information about advocacy. When you contact the SPoC you will be connected to a trained and experienced team who will allow you time to explain your issue, help to identify any support needs and work with you to plan your next steps.



Contact the SPoC on 0300 323 0965.

Community Advocacy

Our Community Advocacy service supports people over the age of 18 who have a disability or mental ill health in Lancashire. Community Advocacy helps people feel more enabled to take control of their own lives and provides practical support to overcome health and social care issues. This approach equips people with the knowledge and skills to be their own best Advocate.

Community Advocacy can also support people over the phone or via three face to face sessions with things such as: self-advocacy, challenging decisions about their care and treatment, accessing mental health, healthcare or social care services, end of life care planning, future care planning, advanced decisions and more.

Community Focus Hub

The Community Focus Hub is a one stop shop for advocacy advice in Burnley Town Centre at **16c Hargreaves St, Burnley BB11 1DZ**. The hub provides a drop-in service for people who need urgent, free and confidential advice or support with health and welfare issues. It is open **Monday, Tuesday, Thursday from 10:00 AM to 2:00 PM**.

